



A new Patient Journey.....

....the same quality care

**BOUNTY ROAD
DENTAL PRACTICE**



1 Make contact via phone or email



2 Screening of all patients and staff to ensure safety



3 Dedicated appointment slots for vulnerable groups



4 Your appointment - let us know when you have arrived. Wait in the car or outside until we call you in, unaccompanied unless you require a parent or carer and please bring the minimal amount of belongings with you



5 Enter the Practice to our welcome point where staff will check your temperature and give you hand sanitiser



6 In the surgery you will be asked to rinse your mouth before treatment for 20 seconds, The clinician and staff will be wearing PPE – don't be worried, it's still us!



7 Before you leave the surgery there will be another hand sanitiser for you to use



8 When you leave the surgery we will disinfect and sterilise the surgery for 15 minutes
